



UCF

SDES ANNUAL REPORT

2015 - 2016



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*Published by the division
of Student Development
and Enrollment Services*

The Division of Student Development and Enrollment Services (SDES) engages students in the total collegiate experience at the University of Central Florida from matriculation, to successful progression, graduation, and employment in a global workforce. In addition to a diverse, competent, and creative group of over 500 committed staff and more than 1,500 student employees, SDES is home to a variety of programs and services that have received a range of accolades.

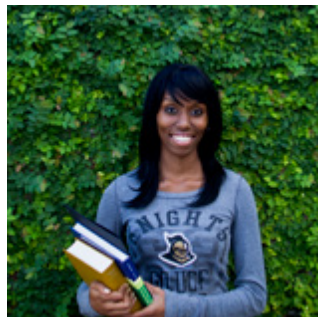
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6 Introduction



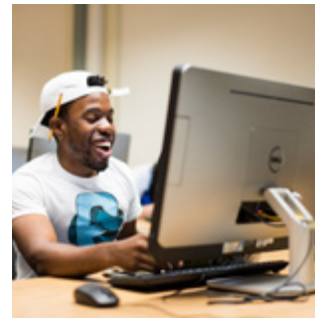
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TRANSFORMATIVE OPPORTUNITIES

At UCF, we dream big. This is a place that does what others say cannot be done. A place where the impossible becomes the inevitable. We provide students transformative opportunities – to learn, work, participate, stumble and try again, compete, serve, and lead.

UCF's Division of Student Development and Enrollment Services helps students stay in school, be healthy, and live ethically. When they arrive at UCF, students find that there are unlimited opportunities. Whether that's connecting with one of our 600-plus social clubs or joining our award winning Cyber Defense Team - there's something for everyone. Being a successful college student requires not only the desire, but the drive to succeed. On a large scale, we are transforming the lives of people from diverse social and economic backgrounds, and we are enhancing prosperity in Central Florida.

[UCF.EDU/SDES](https://ucf.edu/sdes)



FAMILY WEEKEND 2016

Family Weekend is a UCF annual tradition bringing together families and students to create memories that will last a lifetime.

From September 16-18, 3,543 people attended this special event making it our largest to date. Friday night events included the Friday Knight Welcome and BBQ Dinner (attended by 2,020 people), SAK Comedy Club show, The BFG attended by 300 participants (movie was hosted by Campus Activities Board), and the inaugural Lighting of the Spires-part of the IGNITE Campaign Launch. Late Knights hosted a carnival theme event on Memory Mall with various games and inflatables.

Saturday's events included the OSI Jazz Breakfast and home football game vs. Maryland. Many additional SDES offices hosted events throughout the weekend including Multicultural Academic Support Services Open House and LEAD Scholars Academy Family Weekend Brunch. Volunteer UCF hosted a Parents Weekend session in the Arboretum as a volunteering opportunity during the weekend.

Family Weekend is hosted by the Pegasus Parent program and First Year Experience



STUDENT SUCCESS

👍 QUALITY

UCF is a vibrant, diverse, friendly campus community that offers numerous opportunities for students transferring into the university who seek a meaningful college experience.

Our programs and services enrich and support our students' academic journeys. With forward-thinking programs, we empower students to succeed. Creating programs to support student success is a key value of the university. The way that we do this, in terms of our large community, is to focus on particular populations that we know from data and research will benefit from our assistance. We have important programs available for everyone, and then we have specialized programs that we offer for certain populations.

Highlights

Counseling and
Psychological Services
(CAPS)

22,352 student appointments, representing
15.6% increase over the previous year

Academic Advising

Advising contacts across the division:
First Year Advising and Exploration: 10,070
Transfer and Transition Services: 13,327
Sophomore and Second Year Center: 8,993
Academic Services for Student-Athletes: 1,626



Fall 2015 GPA: 4.17

96.5% retention rate

Lead Scholars Academy

77

First Time in College (FTIC)

National Merit Scholars

Office of Undergraduate Admissions

396

Student Veteran Earned Degrees

Veterans Academic Resource Center

Selected as host site for

AmeriCorps

Office of Student Rights & Responsibilities

IMPACT

Scale x Excellence = Impact

When we say scale and excellence, what does that mean? With this framework, we believe that we can harness the strength of our size—our resources, our student body, our technology, our educational pathways, and more— with a constant pursuit of excellence that is manifested in record SAT and GPAs for our incoming freshman class, record numbers of international scholars, nationally ranked academic programs, and cutting-edge research. Taken together as “scale x excellence,” the result of this multiplier is “impact” across our community, nation, and the world. Whether it is tens of thousands of community service hours or interdisciplinary teams of faculty members working through our greatest scientific and societal challenges, UCF believes that using scale and excellence will leave the greatest mark on students and society.

Highlights

Student Health Services (SHS)	82,604 patient appointments (28% increase), 29,576 lab tests performed (17% increase), 6,314 active dental patients
UCF Cares (OSRR)	Reached 1,500+ students through programing for It's On US campaign
Counseling and Psychological Services (CAPS)	Field of Memories: Suicide Prevention and Awareness - 1,100+ students, faculty and staff attendees

31,181
Students Attended
Pegasus Palooza
First Year Experience


1,028,845
Annual Visits
Recreation and Wellness Center

26,754 lbs.
Food Distributed
Knights Pantry

540,000
Annual Visitors
Student Union

SUCCESS

UCF is one of the great success stories in American higher education, and we are on the move.

Our graduates are landing jobs at leading-edge employers such as Google, Microsoft, Harris Corporation, Texas Instruments, and Walt Disney World. For the past two years, UCF has attracted more National Merit Scholars than any other Florida university. Nationally, we were 9th among public universities in the number of National Merit Scholars enrolled during the previous fall. These scholars are attracted to nationally and internationally known programs that include optics and photonics, engineering, hospitality management, digital media, video game production, medicine, education, planetary science, and other physical and life sciences.

Highlights

TRiO Center	PRIME STEM: 140 students who are first-generation, low-income, or students with disabilities. Five-year grant -- US Department of Education \$1.1 million.
Fraternity and Sorority Life (FSL)	FTIC retention rate is 96.5% Fall 2015: All-Greek Average GPA 3.04, Undergraduate Average GPA 2.94, Spring 2016: All-Greek Average GPA 3.1, Undergraduate Average GPA 2.95
Student Development and Enrollment Services	Student Volunteer Activities - Total hours: 157,804, Volunteer UCF: 30,253 hours

6

National Merit Scholars

Lead Scholars Academy



2016 Statewide Job Fairs

197 employers and 1,120 students

Career Services

103

Supplemental Instruction (SI)

sessions in STEM courses

Student Academic Resource Center

Think 30

Campaign encouraging 30 credit hours each year for timely graduation

First Year Advising and Exploration

ACCESS

We offer programs to support students' academic and personal growth. Students have the ability to accomplish goals and dreams that lead to significant personal accomplishments.

We place increased focus on increasing access to a higher education for these underserved students transitions when they arrive on campus. Our goal is to give students the tools they need to prosper, along with the personal attention of knowledgeable mentors to guide them through the process. Advising and mentoring is important for all students, particularly our first-generation college students



When she left her home in Cleveland to become the first in her family to go to college, she had little idea of the challenges that awaited her — or the opportunities. “Once I got there, I had to learn from everybody else around me,” said Dr. Maribeth Ehasz, vice president for Student Development and Enrollment Services. “I never imagined that I would go to graduate school, but because I had the opportunity to really engage at all levels of my university, faculty were able to open that door for me. That’s what we try to do for first-generation students. We try to open the door by letting them know what the possibilities are. It’s a world that they can’t see unless they’re here experiencing it.”

\$472 million

Total Financial Aid Disbursed

Student Financial Assistance



*Retained **89%** of students living in residence halls in their first year*

Housing and Residence Life

13,693

*Institutional, state, and national standardized tests, **9%** increase*

University Testing Center

Veteran Services

Awarded grant to support virtual tutoring and student veterans. SMARTBoard technology

allows for streaming video tutoring

Veterans Academic Resource Center

INCLUSION

College is an opportunity for everyone

All courses offered are part of the UCF regular course offerings and are open to all UCF students. As true participants in campus life, students have the opportunity to be a part of the UCF Knight experience- academically and socially. Whenever possible, natural supports through Resource Facilitators, whole-class peer mentors, and classroom accommodations are used, changing the college culture to one of inclusiveness where diversity is valued. Independent living skills and self-advocacy are also naturally supported to enrich each student's experience and improve individual achievement.

Highlights

Student Accessibility Services (SAS)	Students connected and testing accommodations. 2,077 students Proctored 8,165 exams for faculty with students with disabilities in their courses
Inclusive Education Services (IES)	Provides opportunities for students with intellectual disabilities to attend and fully engage in the UCF experience. 50% employed by the end of Spring 2016. 40% of students were in an unpaid internship over the course of the academic year. 100% completed, foundational course Strategies for Learning Success by Spring 2016. Students in IES, collectively completed 30 university courses

"Taste of UCF"

2200 participants

Multicultural Student Center

*Named to the **Top 50***

*LGBT-Friendly list of
universities and colleges in the U.S.*

Social Justice and Advocacy

Title IX

211 people received support and resources

Office of Student Rights and Responsibilities



Annual Inclusive Recreation Day

featured Blindfold Yoga, Goal Ball, Wheelchair

Basketball, and Unified Basketball

Recreation and Wellness Center

PARTNERSHIPS

We help students make wise and meaningful career choices, obtain real-world work experience, gain admission to graduate and professional schools, and get jobs after they graduate. We offer a suburban campus in an urban setting, state-of-the-art residence halls, high-tech learning facilities, and a wide range of campus life options such as:

- more than 600 social clubs and organizations
- fraternities and sororities
- student government
- ROTC programs
- volunteer opportunities

The pioneering spirit of UCF is one of many special things that our students enjoy as Knights – along with the advantages that we can offer because of our size.

Highlights

The Foundations of Excellence Transfer Initiative

A study of transfer policies, practices, and procedures, sponsored by the John N. Gardner Institute for Excellence in Higher Education. It will result in a recommended action plan for institutional improvements leading to higher levels of transfer-student academic success, learning, satisfaction, and graduation

Parent and Family Fund in partnership with the UCF Foundation

The Parent and Family Fund is a meaningful way for parents to be involved in their student's education beyond tuition.

Career Expo

511 employers participated
5,074 students attended

Career Services

A2O – Access 2 Opportunities

Launched an online scholarship application

Student Financial Assistance

\$130,991.02

Financial benefit to students

Student Legal Services

\$18 million

Expansion and Renovation

Partnership with UCF Business Services and Aramark to renovate and expand Food Court.

Student Union

Millican Hall

In November of 1968 bids opened for the construction of the administration building. One year after construction, 1971, the Pegasus seal was installed. A 1968 press release stated the Pegasus importance, "It is as old as Asia Minor and as futuristic as tomorrow's space exploration."



PULSE

“... I tell our LGBTQ, students, faculty, staff, and alumni this: You are not alone. Your university stands with you” — John C. Hitt, UCF President

49 innocent victims – including UCF Knights Juan Ramon Guerrero and Christopher Andrew Leinonen. Juan was a pre-finance major and Christopher earned his Bachelor’s and Master’s degrees in Psychology. Both had very bright futures. The days following the terror attack at Pulse were very challenging for our students, faculty and staff. It was stressful and tremendously emotional. However, in the midst of uncertainty, anger, and confusion – our community showed Love and Courage. Our students have a very popular saying on campus, which you may be familiar with: FROM CARING COMES COURAGE.

To support our grieving campus community, we held numerous events to honor the souls of those lost and injured. Counseling and Psychological Services provided crisis response services to the UCF community on the day of the attack and we continue to offer our services. Our UCF CARES office contacted the impacted students and families to offer support services and triaged hundreds of calls, emails and face-to-face meetings from concerned and anxious parents and families.

Photo right: Dr. Maribeth Ehasz speaking to local reporters at the Pulse response blood-drive at UCF Student Union



BY THE NUMBERS

The University of Central Florida, one of the nation's largest universities with more than 64,000 students, has grown in size, quality, diversity and reputation since its founding in 1963. Today, the university offers more than 200 degree programs at its main campus in Orlando and more than a dozen other locations. UCF is an economic engine attracting and supporting industries vital to the region's future while providing students with real-world experiences that help them succeed after graduation.

- A UCF education develops the talent needed to advance the prosperity of our society. We are committed to expanding opportunity and demanding excellence.
- Our goal is to provide access to a high-quality education to as many qualified and deserving students as we can.
- Our innovation aligns teaching, research, and service with the needs of our local economy, such as simulation and training, optics and lasers, hospitality management, video game production, business, education, and health care.

UCF.EDU/BIG



THIS IS UCF

- **64,300** Students
- **289** National Merit Scholars
- **216** Degree programs
- **265,000** Alumni
- **297,266** Degrees conferred
- **11,642** Faculty and staff
- **20,000+** Students gain practical experience through co-ops, internships and service-learning projects annually

Highlights

Orlando is the fastest-growing major metropolitan region in America (U.S. Census Bureau) and will add more than 500,000 new residents by 2026. The city was named No.1 in the U.S. for job growth for 2015 by the U.S. Department of Labor.

UCF ranks No.1 for Florida Board of Governors performance funding for 2016 and has ranked in the top three since 2013.

High-value Degrees: Kiplinger and The Princeton Review consistently rank a UCF education among the nation's best values.

A Debt-Free Future: 48% of UCF students graduate with no education debt - compared to 33% nationally.

UCF is among 15 institutions nationwide recognized for "an unyielding commitment to diversity and inclusion throughout their university experience."

44% of UCF students are minorities, 23.5% are Hispanic and 25% of undergraduates are first-generation students.



BLACK LIVES MATTER

“Tonight, let’s all say strongly, firmly, without reservation -- Black Lives Matter.”

About 500 people dressed in black and gathered Wednesday night at the heart of the University of Central Florida’s campus to mourn the African-Americans shot by police across the country.

Students, faculty and the university’s leaders, including President John Hitt and athletics director Danny White, attended the Black Lives Matter vigil that was sponsored by several students groups and held at the Student Union.

Hitt spoke during the peaceful event that featured students leading prayers, singing and sharing their thoughts at the podium as they questioned how the violence could have happened or what to do next.

The crowd was standing-room only during the 45-minute event.

#BLACKLIVESMATTER



*Published by the Orlando Sentinel, Contact Reporter: Gabrielle Russon
Photo left: Dr. Maribeth Ehasz and Assistant VP Belinda Hyppolite*

AWARDS & RECOGNITION

Accreditations, awards, highly regarded unit activities, and specific programs externally recognized

Department	Achievement
Academic Services for Student Athletes (ASSA)	93% Graduation Success Rate
Academic Services for Student Athletes (ASSA)	Team Academic Excellence Award and highest team GPA
Career Services (CS)	Partnership with LinkedIn to launch students' mobile application
Creative School for Children (CSC)	5-year reaccreditation by National Association for the Education of Young Children
Creative School for Children (CSC)	Received \$11,000 grant
Counseling and Psychological Services (CAPS)	Re-accreditation by International Association of Counseling Services (IACS)
First Year Experience (FYE)	Orientation team won 3rd place in Song/Skit/Step/Dance Competition at the Southern Regional Orientation Workshop
Multicultural Academic and Support Services (MASS)	Excellence Award (Bronze Certificate)

Multicultural Academic and Support Services (MASS)	First Star Central Academy Award
Office of Student Involvement (OSI)	Civic Learning and Democratic Engagement Lead Initiative Campus
Office of Student Involvement (OSI)	2015 Outstanding Faiths/Student/Civic Groups Award Recipient- Heart of Florida United Way
Office of Student Involvement (OSI), KnightThon	Best Opening Ceremony Award - Children's Miracle Network Hospitals
Office of Student Rights and Responsibilities (OSRR)	Hosted Higher Education Case Management Association national conference: "Charting the Course: navigating contemporary risks."
Student Academic Resource Center (SARC)	National Test Center Certification
Student Academic Resource Center (SARC)	Best National Tutoring Week (NTW) Award
Student Academic Resource Center (SARC)	Top 100 CLEP Test Centers Recognized for the 11th consecutive year for being one of the top 100 test centers in the nation.
Student Health Services (SHS)	Accreditation Association for Ambulatory Health Care
Student Health Services (SHS)	Accredited by the State of Florida as a substance abuse treatment provider
Social Justice and Advocacy (SJA)	Named to the Top 50 LGBT-Friendly list of universities and colleges in the U.S.
Transfer and Transition Services (TTS)	Statewide Exemplary Practices (Winner)



KNIGHT-THON

UCF's Knight-Thon Breaks \$1 Million Milestone for Children's Hospitals

Once Knight-Thon's 1,500 participants finally took a seat on Sunday after standing for 20 consecutive hours, they were greeted by a record-setting fundraising total of \$1,001,678.20.

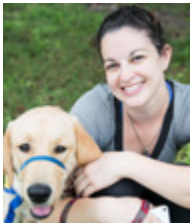
Breaking \$1 million for the first time, and just the eighth institution to do so with Children's Miracle Network, UCF also donated its two millionth dollar earlier this year to CMN hospitals: Arnold Palmer Hospital for Children and UF Health Shands Children's Hospital. Together, those hospitals treat more than 250,000 children a year for ailments like cancer, AIDS, birth defects, diabetes, cystic fibrosis, kidney and heart disease, in addition to accident victims and those in need of organ transplants.

Far surpassing last year's fundraising total of \$688,049.19, Knight-Thon began its dance marathon at CFE Arena in a quest for \$820,000. After a night of dancing, hypnotists, raves and stories from CMN's "Miracle Children," the Student Government Association agency proved it was up-to-the-task, exceeding its goal by 22.2 percent. UCF is now nationally ranked as a top 10 dance marathon.

*KnightThon is hosted by the Office of Student Involvement
Photos courtesy of UCF Marketing & Communications*

STUDENT SPOTLIGHT

Faith Burns Speaks to Incoming Freshmen at Convocation 2016



A year ago, like you, I sat in this very Arena during Convocation, The Knighting, and listened as the university listed the tenants of the UCF Creed. What I didn't know at the time was that through my experiences in just my first year at

UCF, the tenant of Excellence would come to drive each of my accomplishments.

During Opening Knight, I picked up 12 different brochures for Registered Student Organizations. I decided to embrace the tenant Excellence, "I will strive towards the highest standard of performance in any endeavor I undertake", and chose to limit myself to the three extracurricular activities for which I was most passionate. As a result of my investment and contributions to the LEAD Scholars Academy, Inclusive Education Services, and others, I have experienced significant personal and professional growth this past year.

Today, in the very arena where I experienced Convocation just last year, I share the message behind Excellence: with passion and drive, anything is possible.

Faith Burns, Psychology '18



Student Development and Enrollment Services

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