













# Market-rate Tuition Branding and Design Proposal

Presented by Seth Scott

## Agenda

- Identify program core strengths
- Explore target audience
- Draft our brand perspective
- Discuss messaging and design concepts





## 2012 Lineup

- Master of Science in Management Information Systems
- Master of Science in Electrical Engineering
- Master of Science in Entrepreneurship
- Master of Public Administration



## **Program Core Strengths**

- High quality
- Expedited schedule
- Special concentrations
- Alternate delivery methods
- Certification opportunities

- Accessible
- → Quality
- → Innovative

- Florida's leading metropolitan research university
- World-renowned faculty / industry leaders
- Direct market need







### **Market conditions**

Unemployment: National: 8.5% Tampa: 9.8%



Data from U.S. Bureau of Labor Statistics Last updated: Apr 12, 2012

Source: US Bureau of Labor Statistics



## It's tough out there

#### Unemployment for college graduates

- 2002 2.9%
- 2012 4.2%

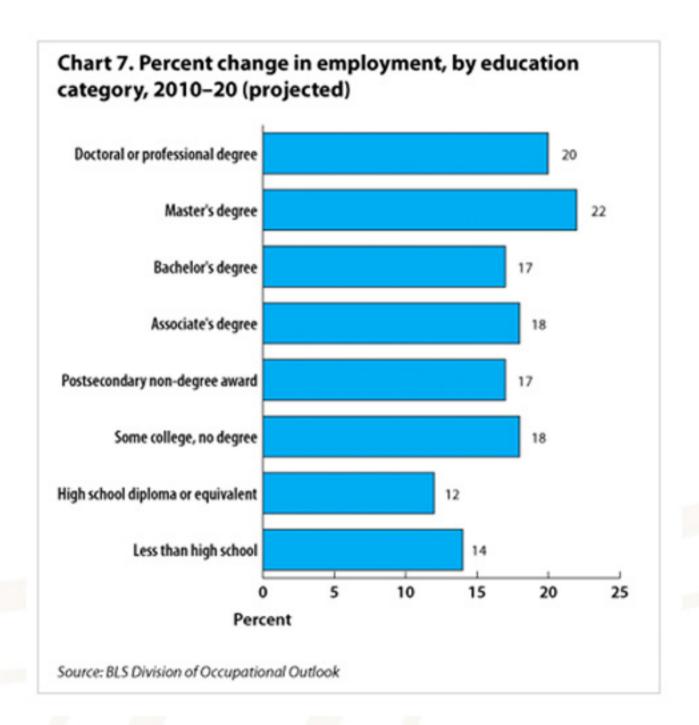
#### 'Discouraged' unemployment

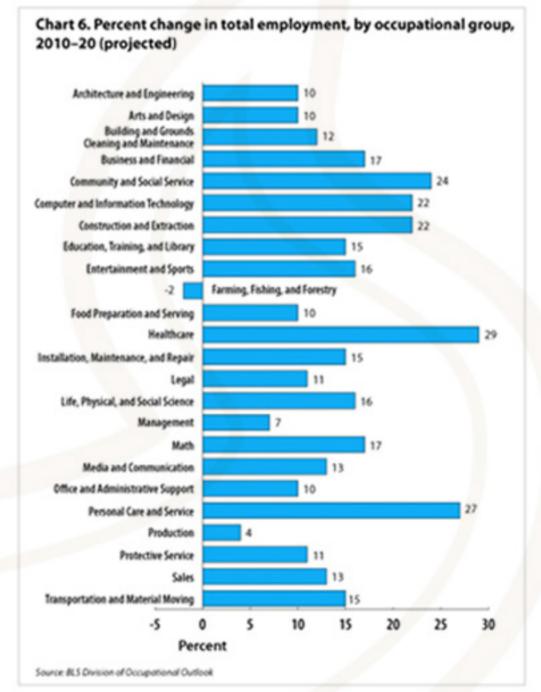
- 2002 328,000
- 2012 865,000





## Ten year employment forecast















### Who is our audience?

#### Demographics:

Sex: 51% male / 49% female

Income: 88K

Age: 46.9

People in household: 2.5

Homeowner: 73%

#### **Expenditures:**

Housing: 34.4 %

Transportation: 14.9%

Food: 11.9%

Utilities: 6.9%

Education: 3.1%













### Who are our online students?

#### **Current USF online students:**

Total: 2414

Male/Female: 793 / 1721

Average age: 30.5 mode: 22

#### **Current USF online business students:**

Total: 87

Male/Female: 40 / 47

Average age: 25.4 mode: 23

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Source: USF Data Mart

## What's important to our audience?

#### Institutional choice factors

Employment Opportunities	4.98
Financial Aid	4.9
Reputation of Institution	4.82
Accessibility of Institution Information	4.5
AACSB Accreditation	4.42
Tuition	4.26

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### Research

- Confirms direct need for our programs
- Unemployment brings pressure, but creates need for our programs
- Projected employment growth over the next 10 years
- Projected gains for graduate degree holders

- → Accessible
- Quality
- Innovative



## Target audience

- Bachelor's degree
- Interested in program factors
- Relative location to delivery method
- Working professional
- Income from 50K 100K
- 30 50 years old
- Promotional aspirations
- Career change
- New career







### **USF Brand**

#### **Guiding Principles:**

Student Success
Global Literacy and Impact
Community Engagement
Integrated Interdisciplinary Inquiry
Research and Innovation

#### **Design Deck:**

Design Guidelines
Colors
Typography
Messaging
Imagery
Web Guidelines

#### **Personality:**

Co-creative
Dynamic
Modern
Bold & Confident
USF Proud







University College offers education without limits by extending the reach of USF's interdisciplinary and impactful curriculum to learners anytime, any place.

#### **University College is:**

Transforming

Forward thinking

Growing

Leading

Discovering

Inspiring

Delivering

Increasing access

Motivating

#### **UC Values - High Tech/High Touch**

Approachable

Accessible

Quality

Collegiality

Helpfulness

Knowledge

Resourcefulness

Innovation

Responsiveness



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### **Brand Statement**

USF University College Graduate Series delivers accessible, high-quality, specialized master's degree programs to a diverse population by utilizing its world-renowned research and faculty, global presence, and commitment to student success.

Anytime, any place, any platform, any pace ... for a lifetime.

